

## **FluentBooks License Subscription PWA URL/UID Change Policy**

The use of FluentBooks includes a defined number of PWA sites that are assigned to each paid license subscription of the end customer organization.

At the time of subscription activation, the end customer organization provides the PWA site specific URL/UIDs to be used with FluentBooks. The defined PWA site URL/UIDs are considered to be permanent during the full term of the subscription.

PWA URL/UIDs are to remain unchanged unless one of the following exceptions apply:

- During the subscription term, a registered PWA UID/URL can be changed for the purpose of recreating an existing PWA that has stopped working properly (e.g. corrupt PWA site). If the requested replacement PWA UID/URL is not for the purpose of recreating an existing PWA, FluentPro reserves the right to deny the change of the PWA UID/URL and request the subscription of an additional PWA as part of the existing subscription.
- During the subscription term, in the event of an implementation with releases includes temporary PWAs, the change of a PWA URL/UID is allowed only during the first 90 days of a subscription. If the requested replacement PWA URL is not for the purpose of replacing a temporary PWA URL/UID that is part of an implementation release or in a timeframe that exceeds 90 days, FluentPro reserves the right to reject the change of the PWA URL/UID and request the subscription of an additional PWA as part of the original subscription.
- During the subscription term, if an end customer organization has a change of Office365 Tenant Domain, the end customer organization can request the change of the subscribed PWA URL/UIDs to the new Office 365 Tenant Domain for the remainder of the term. However, change of the O365 Tenant Domain will require a license subscription for the new Office 365 Tenant Domain PWA URLs/UIDs if FluentBooks is required for the migration of source Project Online PWA URL/UID content (Projects, Project Sites, Configuration) from the original source Office 365 PWA URL/UID domain to the new Office 365 target PWA URL/UID domain (FluentBooks migration scenario).
- During the subscription term, a registered PWA UID can be changed for the registered PWA URL, in the light of re-creating an existing PWA that stopped working correctly or was damaged during its usage. The number of UIDs replacements is not limited. If the requested replacement is required for both PWA URL and UID, one of the abovementioned exceptions should be met.

### Notes:

- All registered PWA URLs/UIDs in FluentBooks Subscription Licenses under renewal can be changed on renewal date and/or during the first 90 days of a subscription. In case PWA URLs/UIDs are requested to be changed after a provided 90-days period, they can be changed if the case falls under one of the exceptions mentioned above. If none of the exceptions apply, additional slot for PWA URL can be purchased at customer's request.
- The number of PWA URLs/UIDs changes during the subscription period cannot exceed the limit of instances defined in FluentBooks Subscription Certificate.