

G.A. Suite License Subscription PWA URL Change Policy

The use of G.A. Suite includes a defined number of PWA sites that are assigned to each paid license subscription of the end customer organization.

At the time of subscription activation, the end customer organization licenses the PWA site specific URLs to be used with G.A. Suite. The defined PWA site URLs are considered to be permanent during the full term of the subscription.

PWA URLs are to remain unchanged unless one of the following exceptions apply:

- During the subscription term, a registered PWA URL can be changed for the purpose of recreating an existing PWA that has stopped working properly (e.g. corrupt PWA site). If the requested replacement PWA URL is not for the purpose of recreating an existing PWA, FluentPro reserves the right to deny the change of the PWA URL and request the subscription of an additional PWA as part of the existing subscription.
- During the subscription term, in the event of an implementation with releases includes temporary PWAs, the change of a PWA URL is allowed only during the first 90 days of a subscription. If the requested replacement PWA URL is not for the purpose of replacing a temporary PWA URL that is part of an implementation release or in a timeframe that exceeds 90 days, FluentPro reserves the right to reject the change of the PWA URL and request the subscription of an additional PWA as part of the original subscription.
- During the subscription term, if an end customer organization has a change of Office365 Tenant Domain, the end customer organization can request the change of the subscribed PWA URL to the new Office 365 Tenant Domain for the remainder of the term. However, change of the O365 Tenant Domain will require a license subscription for the new Office 365 Tenant Domain PWA URLs if G.A. Suite is required for the copy of source Project Online PWA URL content (Projects, Project Sites, Configuration) from the original source Office 365 PWA URL domain to the new Office 365 target PWA URL domain.

Notes:

- All registered PWA URLs in G.A. Suite Subscription Licenses under renewal can be changed on the renewal date and/or during the first 90 days of a subscription. In case PWA URL are requested to be changed after a provided 90-days period, they can be changed if the case falls under one of the exceptions mentioned above. If none of the exceptions apply, additional slot for PWA URL can be purchased at customer's request.
- The number of PWA URLs changes during the subscription period cannot exceed the limit of instances defined in G.A. Suite Subscription Certificate.