FluentBooks optimizes PWA administration

Safety product innovator relies on FluentPro to increase its PWA administrative efficiency

fluentpro

PROJECT BACKGROUND

The client is one of the world's largest safety suppliers: designing, developing, and manufacturing leading passive safety systems and mobility safety solutions.

Operating in over 25 countries worldwide, the organization's 60,000 employees are passionate about innovating and collaborating to best meet safety needs now and into the future.

Development teams are accelerating its innovation agenda and focusing on critical current industry technology and product development. This allows the organization to challenge and redefine safety standards for the future, such as autonomous vehicles and driver-assistance systems.

Underlining this commitment, the company operates several technical centers worldwide and employs more than 5,000 in its Research, Development, and Engineering departments.

PROJECT DESCRIPTION

Managing the organization's growing project portfolio relies on a mature project management process that works for every project. Every project lifecycle follows pre-defined phases. These, however, can vary depending on the product involved. Achieving this is possible using task outlines defined by standardized templates that can be refined as necessary.

The organization manages its projects in multiple PWA environments, including quality and production. Approximately 1,500 users utilize these.

CHALLENGES AND CHALLENGES FACED

The organization understood that a PWA environment could only work as efficiently as the people and systems managing it. Its software engineer approached FluentPro for a solution to simplify Project Online administration.

In an organization, safety-conscious accuracy is not just desirable. It's critical.

While manual working is possible, risks are involved. An administrator has to write scripts to transfer elements between environments. However, it is error-prone and time-consuming.

SOLUTION DELIVERED

FluentPro recommended FluentBooks, the advanced software designed to make PWA administration easier. Since its introduction, business administrators have relied on the time-saving solution once or twice a month to manage routine tasks.

The company commonly uses FluentBooks for copying elements from its quality environment into production - including custom fields, lookup columns, values, and project templates. It finds the tool very useful in running operations in a uniform and predictable way without the possibility of making mistakes.

Recently, the organization's administrators turned to FluentBooks for help creating several new lookup field values. For consistency, these are first created in a quality environment. After testing and receiving approval, the team could copy these to the production PWA quickly and accurately. The software engineer explains: "The tool helps preserve the identifier GUIDs for these field values - ensuring that future scripts and dependence on specific identifiers will work uniformly in both environments."

PWA administrators in the team find FluentBooks to be a "very useful tool", according to the software engineer. It performs several checks to prevent and alert about discrepancies between environments. "The tool also provides an intuitive interface to perform sync tasks in consistent fashion thereby reducing the opportunity for errors. This has been very valuable for our team."

While the software engineer finds it "hard to imagine" managing the organization's PWA platform without FluentPro, he credits this partly to the technical support offered by the software developer.

"The FluentPro support team has been very informative and engaging," he explains. "We are always being offered training and refresher opportunities to keep our team well-versed with the tool. Managing the PWA platform without FluentPro is hard to imagine."

VALUES DELIVERED

Working with FluentPro enabled the global organization to meet its business goals. Since introducing FluentBooks, its team has enjoyed benefits including:

- ✔ Increased consistency between multiple environments
- ✔ Quicker administration
- ✔ Easier configuration
- ✔ Greater accuracy
- ✔ Simpler PWA management

ABOUT FLUENTPRO SOFTWARE CORPORATION

FluentPro Software helps organizations simplify and automate migration, implementation, configuration management, data protection, and Microsoft PPM solution integrations.

Established in 2010, FluentPro software is used to effectively manage Microsoft PPM Platform solutions (Microsoft Project Online, Microsoft Project Server, and Power Platform).

FluentPro works with some of the world's largest organizations, including Goodyear, Abbott, and NBC Universal. A Microsoft Partner in PPM, FluentPro has worked on multiple complex global implementations building sophisticated integration to external financial systems.

The business offers solutions for migration, disaster recovery/backup, configuration management, implementation, administration, business intelligence, and report development.

A US-based corporation headquartered in Redmond, Washington, FluentPro employs a team of more than 60 to ensure it delivers innovative, high-quality solutions that generate the best results.

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FluentBooks is a very useful tool to a PWA Administrator. Managing the PWA platform without it is unimaginable. It has been very valuable for our team.

The tool is very useful in running operations in a uniform and predictable way without the possibility of making mistakes.

Attempting to do the same manually, while possible, is error-prone and time-consuming.
The tool pays for itself in the consistency it provides - translating into time savings.

Fluent Books

Helps PWA administrators and consultants with migration and configuration management activities in Microsoft Project Online and Project Server.

G.A.Suite

Provides tools to backup/restore/archive data, manage Microsoft Project Online configuration lifecycle, and implement governance policies.

project migrator

Provides an automatic migration between project management systems like Project for the Web, Project Online, Monday.com, Trello, Asana, Office 365 Planner, and Smartsheet.

Backup

Provides continuous automated backup and restore for project management systems, including Project for the Web, Office 365 Planner, Asana, Monday.com, Smartsheet, and Trello.

IntegrationHub

Integrates Microsoft Project Online and third-party agile platforms, such as JIRA Software, Azure DevOps, Microsoft Office 365 Planner, and Outlook.

DataMart

Provides advanced business intelligence, analytics, executive reporting, trend analysis, and data visualization they need to make data-driven decisions.

To learn more about other FluentPro products or request a demo, please contact the FluentPro Sales Team

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