

Biopharmaceutical leader manages data migration and configuration with ease with G.A. Suite and FluentBooks

Multinational brand partners with FluentPro to support
development and change management processes

PROJECT BACKGROUND

One of the 20 largest pharmaceutical companies in the world by revenue, this global pharmaceutical company is committed to delivering patients worldwide the life-changing treatments they need to enjoy better health and brighter futures.

The pioneering business team of researchers and scientists collaborate with partners worldwide to harness the latest scientific developments and deliver transformative therapies that change lives.

PROJECT DESCRIPTION

Using Microsoft Project Online for project management needs, the biopharmaceutical leader manages three PWA environments: production, testing, and development.

Its production environment, which tracks current product offerings, contains more than 1,000 active projects.

CHALLENGES AND CHALLENGES FACED

While the business performs incremental project plan backups daily for its production environment and PWA configurations, it doesn't back up the Sharepoint site collection - relying on Microsoft backups instead.

Data loss – accidental or intentional – is a real risk in such a data-rich environment.

Human error is one of the most common causes of data loss within the business. With so many projects and users involved, the company IT team recognized the need for protection.

Avoiding data loss is a priority for the biopharmaceutical leader's principal product engineer, who explains: "Backup and restore options are critical to ensure that information is always available to make critical business decisions. Accurate and up-to-date reliable information is vital to the functioning of the business."

SOLUTION DELIVERED

The principal product engineer approached FluentPro to overcome these issues. Its experts recommended implementing G.A. Suite. G.A. Suite equips the business' IT team with tools allowing them to backup, restore and archive data, manage Microsoft Project Online configuration lifecycle, and implement governance policies. The business relies on G.A. Suite for its Project Online backup, which automates the entire process - significantly reducing the risk of human errors or data loss. G.A. Suite is a "critical tool in the arsenal". He explains that it "helps the IT team to keep up with rapidly evolving business needs."

The principal product engineer adds that G.A. Suite: "helps in maintaining a level of standardization of configurations across environments." In addition to G.A. Suite, the business uses FluentPro FluentBooks to handle migrations of Project Plans and PWA configurations across various environments "to support development and change management processes".

While the IT team finds the tools "very intuitive and very user friendly", according to the principal product engineer, they're equally impressed by the customer support available from FluentPro. "The customer service is excellent," he enthuses before continuing: "The team has great knowledge in this domain and the tool is very easy and reliable to work with.

"It has been working really great for us, so please continue providing the same level of support and expertise," he enthuses.

VALUES DELIVERED

Partnering with FluentPro has delivered a host of benefits to the biopharmaceutical company, including:

- ✓ Added data protection
- ✓ Increased reliability
- ✓ Enhanced stability
- ✓ Greater data governance
- ✓ Easier change management
- ✓ Decreased risk of downtime
- ✓ Reduced data loss risks

ABOUT FLUENTPRO SOFTWARE CORPORATION

FluentPro Software helps organizations simplify and automate migration, implementation, configuration management, data protection, and Microsoft PPM solution integrations.

Established in 2010, FluentPro software is used to effectively manage Microsoft PPM Platform solutions (Microsoft Project Online, Microsoft Project Server, and Power Platform).

FluentPro works with some of the world's largest organizations, including Goodyear, Abbott, and NBC Universal. A Microsoft Partner in PPM, FluentPro has worked on multiple complex global implementations building sophisticated integration to external financial systems.

The business offers solutions for migration, disaster recovery/backup, configuration management, implementation, administration, business intelligence, and report development.

A US-based corporation headquartered in Redmond, Washington, FluentPro employs a team of more than 60 to ensure it delivers innovative, high-quality solutions that generate the best results.



"FluentPro G.A. Suite is a critical tool in the arsenal to ensure we provide a reliable and stable application and service - helping our business make decisions.

"The biggest value we have achieved is that we now have a very reliable and secure option for backup and also a great tool for change management.

"The customer service is excellent. The team has great knowledge in this domain and the tool is very easy and reliable to work with.

"It has been working really great for us so please continue providing the same level of support and expertise!"

PRINCIPAL PRODUCT ENGINEER

Fluent Books

Helps PWA administrators and consultants with migration and configuration management activities in Microsoft Project Online and Project Server.



G.A.Suite

Provides tools to backup/restore/archive data, manage Microsoft Project Online configuration lifecycle, and implement governance policies.



project migrator

Provides an automatic migration between project management systems like Project for the Web, Project Online, Dynamics Project Operations, Monday.com, Trello, Asana, Office 365 Planner, and Smartsheet.



Backup

Provides continuous automated backup and restore for project management systems, including Project for the Web, Office 365 Planner, Asana, Monday.com, Smartsheet, and Trello.



IntegrationHub

Integrates Microsoft Project Online and third-party agile platforms, such as JIRA Software, Azure DevOps, Microsoft Office 365 Planner, and Outlook.



DataMart

Provides advanced business intelligence, analytics, executive reporting, trend analysis, and data visualization they need to make data-driven decisions.

To learn more about other FluentPro products or request a demo, please contact the FluentPro Sales Team

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