

Pharmaceutical company discovers Project Online auditing success

Leading biotechnology brand chooses FluentPro to
ensure data accuracy, consistency, and governance

PROJECT BACKGROUND

For nearly 35 years, the pharmaceutical company has utilized the power of science to bring new medicines to patients. This biotechnology company invents, develops, and commercializes life-transforming medicines for serious diseases.

Founded and led by physician-scientists, the company's unique ability to repeatedly translate science into medicine has resulted in numerous FDA-approved treatments and product candidates in development - almost all of which were homegrown in the laboratories.

Its medicines and pipelines are designed to help patients with eye diseases, allergic and inflammatory diseases, cancer, cardiovascular and metabolic diseases, pain, hematologic conditions, infectious diseases, and rare diseases.

PROJECT DESCRIPTION

The science and technology company, which employs more than 10,000 around the globe, manages 3,000 active projects across two PWAs.

While one environment is used to track drug development projects through their lifecycle, the other houses details of other developmental and operational projects - allowing them to be tracked from idea to execution.

CHALLENGES AND CHALLENGES FACED

Working in such a data-rich and heavily regulated industry demands the highest levels of accuracy and accountability.

Company's Development Program Management Systems team identified the need for a solution capable of delivering its team with a deeper understanding of the data.

Alongside powerful auditing performance, they also needed a way of reducing the time and resources associated with populating and updating its data.

"Bulk edits would take 48 hours," recalls the team's Senior Manager. "Updating a large amount of data was cumbersome and time-consuming."

SOLUTION DELIVERED

To help PWA administrators and PMO team members overcome these issues, FluentPro recommended FluentBooks with its product management add-on for Microsoft Project Server (2013/2016/2019) and Project Online. FluentPro FluentBooks helps the team manage migration and configuration-related tasks - including advanced administration scenarios. Typically, these are resource-heavy, manual tasks. FluentBooks automates those processes - reducing the time and resources needed by teams. Using FluentBooks in tandem with Audit Manager, FluentPro's advanced audit solution, provides a solution to the project governance challenges associated with complex multi-user projects.

The biomedical research company uses FluentBooks regularly to perform bulk edits, bulk publishing, and ensure configuration alignment.

While bulk edits used to take PWA teams up to two days to complete, FluentBooks speeds up the process. "Now, we perform smaller bulk edits in one weeknight," explains Senior Manager. "We also can roll out all of our edits and updates quicker." For him and his colleagues, the introduction means that it is much easier and quicker to populate data across multiple projects in a portfolio.

While FluentBooks is "all about improving our efficiency," he finds that Audit Manager has helped to "audit our data, create a historical trail of changes and to leverage data quality." Working with Audit Manager ensures all the biomedical company's changes on projects can be tracked, prevented, and controlled - ensuring ongoing compliance with regulatory requirements. "Having these tools has led to keeping our administration levels down and reduced the need for additional PMs," adds Senior Manager. "They provide a solution to a gap in the overall market - nothing else like it in the industry."

Working with FluentPro solutions has helped the business improve its data quality, consistency, and accuracy - enhancing its data governance. He notes that "We can now derive analytics and insights that have more value in decision-making."

The company was equally impressed by the support he received from the team at FluentPro. As well as excellent communication about new products and seminars, he enjoys: "good customer service and fast ticket completions."

VALUES DELIVERED

Partnering with FluentPro has delivered a host of benefits to the biomedical company, including:

- ✓ Increased efficiency
- ✓ Lowered costs
- ✓ Reduced downtime
- ✓ Higher productivity
- ✓ Improved data quality and consistency
- ✓ Enhanced data governance
- ✓ Excellent data analysis and insights



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"Having these tools has led to keeping the administration level down and reducing the need for additional PMs.

"Now, we can derive analytics and insights that offer more value during decision making."

ABOUT FLUENTPRO SOFTWARE CORPORATION

FluentPro Software helps organizations simplify and automate migration, implementation, configuration management, data protection, and Microsoft PPM solution integrations.

Established in 2010, FluentPro software is used to effectively manage Microsoft PPM Platform solutions (Microsoft Project Online, Microsoft Project Server, and Power Platform).

FluentPro works with some of the world's largest organizations, including Goodyear, Abbott, and NBC Universal. A Microsoft Partner in PPM, FluentPro has worked on multiple complex global implementations building sophisticated integration to external financial systems.

The business offers solutions for migration, disaster recovery/backup, configuration management, implementation, administration, business intelligence, and report development.

A US-based corporation headquartered in Redmond, Washington, FluentPro employs a team of more than 60 to ensure it delivers innovative, high-quality solutions that generate the best results.

Fluent Books

Helps PWA administrators and consultants with migration and configuration management activities in Microsoft Project Online and Project Server.



G.A.Suite

Provides tools to backup/restore/archive data, manage Microsoft Project Online configuration lifecycle, and implement governance policies.



project migrator

Provides an automatic migration between project management systems like Microsoft Project for the Web, Dynamics Project Operations, Project Online, Monday.com, Trello, Asana, Office 365 Planner, Smartsheet.



Backup

Provides secure protection of project management systems including Microsoft Project for the web, Office 365 Planner, Asana, Monday.com, Smartsheet and Trello project management systems by automatically creating the backups needed to ensure easy file restoration.



IntegrationHub

Integrates Microsoft Project Online and third-party agile platforms, such as JIRA Software, Azure DevOps, Microsoft Office 365 Planner, and Outlook.



DataMart

Provides advanced business intelligence, analytics, executive reporting, trend analysis, and data visualization they need to make data-driven decisions.

To learn more about other FluentPro products or request a demo, please contact the FluentPro Sales Team

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