City government boosts its backup and restoration capabilities with G.A. Suite

Fast-growing U.S. municipality partners with FluentPro to ensure efficient in-house management of PWA environments

fluentpro

PROJECT BACKGROUND

One of the fastest-growing cities in the United States, this southern metropolis is home to nearly 900,000 residents. A cultural, economic, and transportation hub, the city is also one of the nation's largest banking centers.

For nearly a century, the city has operated under a 'council-manager' form of government, dividing responsibilities between elected officials and an appointed city manager.

While the mayor and city council serve as this municipal corporation's 'board of directors' taking on tasks such as setting policy and approving financing, the city manager acts as its chief operating officer overseeing the government's day-to-day operations.

PROJECT DESCRIPTION

The city government's project management infrastructure features two environments. Alongside a production environment, the Enterprise Project Management Office (EPMO) operates a test environment for pre-production configuration changes and testing.

The EPMO's Project Online production environment contains approximately 150 projects at various stages of the project lifecycle.

CHALLENGES AND CHALLENGES FACED

The city government's key stakeholders rely on test and production data to make informed decisions - making secure backup an absolute necessity for its EPMO team.

"Our project data is consumed by project managers, managers and leadership," explains a project manager. "This data is used to help make decisions within our EPMO and provides important, transparent data for the Innovation Technology Department."

While Microsoft Project Online supports this crucial work, the EPMO team understood the powerful tool's limitations. As a cloud-based system, for example, users face a genuine risk of data loss.

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When the EPMO professionals began planning for a future "critical migration" project, they recognized the need for a solution to backup and restore Project Online.

SOLUTION DELIVERED

FluentPro recommended G.A. Suite, its administration, management, and data protection platform for Microsoft Project Online and SharePoint.

G.A. Suite equips EPMO professionals with the tools that ensure smooth, day-to-day running, including backup/restoration/archival of data, management of the Microsoft Project Online configuration lifecycle, and implementation of governance policies.

Implementing FluentPro G.A. Suite for Project Online allows the city government to overcome the risks associated with the cloud-based software's lack of 'out-of-the-box' backup. For the project manager overseeing its introduction, the implementation has bolstered his team's capabilities.

The EPMO team can now quickly and easily back up and restore PWA configurations, projects, and project sites. It also allows the department to create and tailor backup plans to meet its needs. The timing of the implementation was particularly beneficial, thanks to the tool's ability to perform disaster recovery in an emergency.

He explains: "Our organization was able to save time by using their migration tool as well as improve our efficiency during a critical migration project."

Packed with a raft of impressive features, the introduction of the G.A. Suite has transformed the team's Project Online administration, according to a city project manager.

He explains: "G.A. Suite has decreased the time associated with Project Online administration - improving overall productivity for the administration role."

The FluentPro tool provides teams with the copy and data management features needed to ensure updates can be made quickly and easily. "It allows us to efficiently complete bulk updates," explains the project manager.

He is just as impressed by the support offered by the FluentPro team, commenting:

"FluentPro provides exceptional service, and we've had a wonderful experience since our engagement." He adds: "FluentPro is very responsive to requests, is communicative, and does a great job supporting our use of their products."

VALUES DELIVERED

Partnering with FluentPro has been advantageous to the city government's EPMO team:

- ✔ Automated partial and full data backup and restoration
- ✔ Optimized PWA environment administration
- ✔ Rapid, in-house disaster recovery
- ✔ Quick and easy bulk updating
- ✔ Trouble-free migration
- ✔ Responsive support

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PROJECT MANAGER

ABOUT FLUENTPRO SOFTWARE CORPORATION

FluentPro Software helps organizations simplify and automate migration, implementation, configuration management, data protection, and Microsoft PPM solution integrations.

Established in 2010, FluentPro software is used to effectively manage Microsoft PPM Platform solutions (Microsoft Project Online, Microsoft Project Server, and Power Platform).

FluentPro works with some of the world's largest organizations, including Goodyear, Abbott, and NBC Universal. A Microsoft Partner in PPM, FluentPro has worked on multiple complex global implementations building sophisticated integration to external financial systems.

The business offers solutions for migration, disaster recovery/backup, configuration management, implementation, administration, business intelligence, and report development.

A US-based corporation headquartered in Redmond, Washington, FluentPro employs a team of more than 60 to ensure it delivers innovative, high-quality solutions that generate the best results.

Fluent Books

Helps PWA administrators and consultants with migration and configuration management activities in Microsoft Project Online and Project Server.

G.A.Suite

Provides tools to backup/restore/archive data, manage Microsoft Project Online configuration lifecycle, and implement governance policies.

project migrator

Provides an automatic migration between project management systems like Microsoft Project for the Web, Dynamics Project Operations, Project Online, Monday.com, Trello, Asana, Office 365 Planner, Smartsheet.

Backup

Provides secure protection of project management systems including Microsoft Project for the web, Office 365 Planner, Asana, Monday.com, Smartsheet and Trello project management systems by automatically creating the backups needed to ensure easy file restoration.

IntegrationHub

Integrates Microsoft Project Online and third-party agile platforms, such as JIRA Software, Azure DevOps, Microsoft Office 365 Planner, and Outlook.

DataMart

Provides advanced business intelligence, analytics, executive reporting, trend analysis, and data visualization they need to make data-driven decisions.

To learn more about other FluentPro products or request a demo, please contact the FluentPro Sales Team

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